

QuestionBank
eMHA-101 Hospital Administration Practice

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1.

Write short notes on the following, in brief (around five lines each) :
36)

(Maximum Marks: 1.5 * 24 =

- (a) Mission of Hospital
- (b) Performance Appraisal
- (c) Grievance Redressal in Hospital
- (d) Wage and Salary Administration
- (e) Collective Bargaining
- (f) Workman Compensation Act
- (g) Dispute Resolution
- (h) Contingency planning
- (i) Barriers in Quality Improvement
- (j) Patient Centric Care
- (k) Clinical Audi
- (l) Criteria for framing objectives
- (m) Break Even Point
- (n) PERT (Programme Evaluation and Review Technique)
- (o) Annual Maintenance Contract and Comprehensive Management Contract
- (p) Price negotiation
- (q) Letter of Credit
- (r) Rate Contract and Running Contract
- (s) PBG(Performance Bank Guarantee)
- (t) CIF (Custom Insurance and Freight)
- (u) Limited Tender Inquiry
- (v) Condemnation and Disposal
- (w) Need Assessment
- (x) CPM (Critical Path Method)

2.

You are COO of a Hospital and want to improve Bed Turnover Rate to enhance productivity. Can” Hospital as a system” approach help you in achieving the task, if yes, How ?

(Maximum Marks: 5)

3.

Name quantitative technique you know, briefly describe any two.

(Maximum Marks: 4)

4.

What are legal and statutory obligations of a Hospital Administrator.

(Maximum Marks: 5)